



Cygnet Infotech  
IT is about you



## SAP Integrated Comprehensive GST Solution for Indian Pharmaceutical Giant

### **BUSINESS SCENARIO:**

After GST implementation, like many organizations, our client faced difficulties with understanding newly introduced complex GST structure. Being, a large organization, they had to follow lengthy and complex GST filing procedure. Therefore, they required an efficient GST solution that meets their needs.

They mainly needed immediate assistance with filing GST return along with scalable and secured fully automated GST complaint solution to report data for SAP and non-SAP system to ASP and GSTN services. Due to the large assize, they were spread across the country, which meant connecting with various stakeholders at different times to gather data. Thus, they were looking for a GST Suvidha Provider who can provide the best despite the odds.

After an extensive research, they learned about authorized Cygnet GST solution that is feature rich, reliable and scalable. Lack of clarification on GST laws and requirements could create problem despite having a scalable and trustworthy GST solution. Hence, Cygnet being partners with prominent Chartered Accountants (CA) firms for taxation matters was an added advantage.

## PROJECT DETAILS

- **Customer Size:** Large Organization
- **Country:** India
- **Domain:** Healthcare
- **Solution:**
  - SAP Solution: SAP ECC 6.0
  - Modules: SD, MM, FI, ABAP
  - Database: Oracle
  - Migration: TAXINJ to TAXINN (DEV/ QA/ PRD Server)

## CYGNET'S SOLUTION:

To make the solution GST compliant according to the government laws, Cygnet team has developed a system investing months in research, design, development of SAP solution to selective pull the data according to GSTN format and automatically push to Cygnet developed portal. Understanding the client's requirements, Cygnet GSP team provided a customized solution, a complete end-to-end automated solution for integrating SAP to GSTN. To provide the best Cygnet team interacted with the clients to understand their SAP structure and processes. Some of the key features are mentioned below:

- **Simplified Data Sync:** Solution required certain infrastructure development to synchronize the client's data. Cygnet IT infrastructure team set up an infrastructure on client's premises.
- **Trained End Users:** Cygnet team built a user-friendly solution, yet complexity of GST structure and SAP management needed specific skills for smooth operation. Thus, we trained end users to use different tools and use without difficulties.
- **Efficient Processing:** Our client being a giant company required hundreds of returns filing done on time. To fulfill their needs Cygnet enabled processing of more than **1,00,000** records per minute making the filing faster and efficient.
- **Rich UI:** Feature rich UI offering different roles according to their business requirements. For the ease of the process in such a large organization, user specific roles are provided according to Business, locations and branches.
- **Email and SMS Notification:** To make sure that users do not miss any return filing, reminder emails and SMS notifications for filing each return and successful return filing. E-Sign and DSC can be availed on our portal.

## CLIENT'S PROFILE:

Our client is one of the leading pharmaceutical companies that solely focused on manufacturing, marketing of products across multiple markets and therapeutic segments. Established in 1999, our client is a leader in intravenous nutrition products, and committed to the best partners, parties and healthcare professionals in the field of clinical nutrition.

- **Multifunctional and User-friendly Dashboards for CFOs:** To monitor and manage the lengthy and complex processes of GST filing, our solution provides a view of monthly insights of pending returns, current month's return filing process, business wise single snapshot of invoices uploaded and filed.
- **Multiple means of Access:** For the ease of use, Cygnet team offered multiple means of access to the client including Cygnet web portal, mobile app, enriched and pass through APIs and on-premise module.
- **Reconciliation:** Our solution avails accurate reconciliation of GSTR-2A and purchase register. Add/Reject/Modify and put invoices on hold before filing GSTR 2.
- **Regulatory Compliance and Reporting Solution Coverage:**
  - Catering SAP customers from various industries including utilities, automobile, retail, FMCG, manufacturing, process automation and pharmaceuticals, Cygnet successfully implemented ASP GSP solution while integrating with SAP.
  - Solution was designed after consideration of all the scenarios in sales such as domestic, export sales, intrastate, interstate sales. In addition, specific requirements such as tax on free goods and promotional sales were also covered.
  - Cygnet ensured all the taxable purchases such as domestic purchase, intrastate interstate, sub-contracting get precisely configured in SAP. Import purchase, which retains the Custom Duty in addition to the integrated GST, was also considered for GST reporting from SAP.
  - We enabled a feature for ease of use wherein one can view the determined tax rates while purchasing and sales transaction that are based on HSN/SAC codes and location of the supply of goods and services.

## **BENEFITS TO THE CLIENT:**

- Efficient GSP return filing solution saves cost and energy, time by 50%
- User Friendly solution that simplifies the complex procedure of GST filing
- SAP integration allows the client to integrate the important data easily
- Government GST law complaint solution helps to keep away from the legal difficulties
- GSP offers secured data communication
- End-to-end solution provides monitoring, tracking and rectification of errors
- Fully automated solution Reduced manual intervention by 70%



# Cygnets Infotech

IT is about you

**For more information, please visit** [www.cygnets-infotech.com](http://www.cygnets-infotech.com) **or email** [inquiry@cygnets-infotech.com](mailto:inquiry@cygnets-infotech.com)

**US Office:** Cygnets Infotech LLC. 125 Village Boulevard, Suite 315, Princeton, NJ 08540  
Tel +1-609-245-0971 | Fax +1-201-642-1181

**Other Offices:** SOUTH AFRICA | AUSTRALIA | UK | GERMANY | INDIA - AHMEDABAD AND PUNE

Connect with us and stay in touch

